



User's Manual

Installation and Operation Guidelines

SiteBoss 410 Remote Site Manager

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Chapter 1

Overview

1.1 - Introduction

The Siteboss 410 (S410) is a rack-mountable site monitoring and communications device capable of measuring temperature, humidity, voltage levels, and contact closures. It has the ability of functioning as a terminal server and can deliver notifications of alarm situations via SNMP.

With a slim 1U profile and several convenience features including detachable screw terminals, the S410 provides an excellent solution for site monitoring and equipment management. Using non-volatile flash memory, the S410 has the ability to preserve its custom configuration through any length of power failure. There is no need for battery replacement or worry about data loss in the event of a power failure.



Figure 1: S410 Front

The S410 is built to either mount on a wall or in a standard 19" equipment rack, consuming only 1U of space. The image above shows the front side of the S410. Buttons and LEDs from left to right are: Reset button, Clear button, Active Modem LED (future use), Alarm LED, Ethernet Link and TX (transmit) LEDs, and Power LED.

The Reset button causes the S410 to restart and resume running with the same configuration. The Clear button is used in combination with the Reset button to reset all alarms to an inactive state and restores factory default settings. To do this, press both the Clear and Reset buttons simultaneously. Release the Reset button and hold the Clear button in for another two seconds. After releasing the Clear button, the unit will reset to factory default settings and reboot.

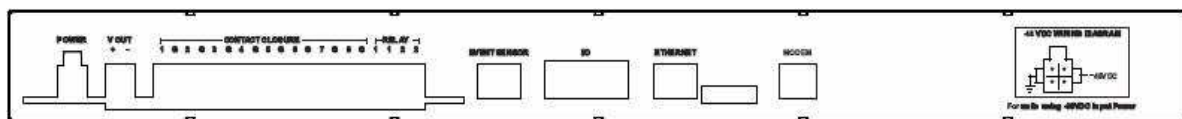


Figure 2: S410 Back

The image above shows the backside of the S410. The connectors shown from left to right are: Power input (12VAC or -48VDC), voltage outputs (not used), Sensor Input (contact closure) and Relay terminals, Asentria Event Sensor bus, DB9F serial port, RJ45 Ethernet port (10BaseT), and RJ11 internal modem port (future use).

1.2 - Installation – Safety Issues

The product you are installing is certified to conform to appropriate safety standards. This product is known in safety registration documentation as device S410, Model A13. The A13 refers to the board type inside the S410 case. For safety registration purposes, this unit is referred to as a Model A13. This unit has the following limitations of use in order to maintain the certified safety approvals of the product:

- This unit must be powered with the following CSA Certified/UL Listed Class 2, 12VAC OR 15VDC, 1A power supply:

FOR CANADA AND THE UNITED STATES OF AMERICA:

- “FOR USE WITH MODEL NO. MA411210” and “POUR UTILISER AVEC MODÈLE MA411210”.

OR

- “FOR USE WITH MODEL NO. HK-B524-A15” and “POUR UTILISER AVEC MODÈLE HK-B524-A15”.

FOR OTHER COUNTRIES:

“FOR USE WITH MODEL NO. HK-B524-A15” and “POUR UTILISER AVEC MODÈLE HK-B524-A15”.

- Model A13 is Class III equipment where protection from electric shock relies on supply from SELV circuit (less than 42.4V_{peak} or 60V_{dc})
- Any relay contacts must be limited to an SELV (Safety Extra Low Voltage) circuit with a maximum of 60V_{dc}, 1A.
- Any sensor inputs must be limited to an SELV input with a maximum of 60V_{dc}.

SELV can be defined in several places. There is a good page on SELV which can be found on Wikipedia.

If you have any questions regarding the S410 installation, please feel free to contact Asentria Technical Support at (206) 344-8800.

1.3 - Quick Start

The S410 can be used to monitor sensors in a relatively short amount of time. This section will cover the process to get the unit up and sensing contact closure events. This tutorial assumes that you are connecting via a network and have the following available: a contact closure compatible sensor, Windows PC, an SNMP manager, power, and TCP/IP network connections.

Unpack and connect the power and Ethernet cables to the S410. At this time, you should also connect your sensor to the S410 Contact Closure #1. Note the unit's MAC address, as it will be needed to assign an IP.

Return to your networked PC and enter the following commands:

```
ARP -s nnn.nnn.nnn.nnn xx-xx-xx-xx-xx-xx
PING nnn.nnn.nnn.nnn
```

Insert the desired IP address in the place of nnn.nnn.nnn.nnn, and insert the MAC address listed on the S410 unit label in place of xx-xx-xx-xx-xx-xx.

Once an IP address is assigned to the S410, insert the disc containing the Windows Configuration Utility software and install the application. After installing, run the program and set the **Connection Via** option to **Network/IP**. Next, enter the IP address into the proper field, the default password **password** into the **Password** field, and press **Get Data** to retrieve the current settings and status from the S410.

On the **Contacts** tab, enter an appropriate name for **Contact 1**. The **Current State** field indicates the status of the sensor at the time you pressed **Get Data**. Select **Alarm Enabled** and then choose an appropriate **Active When state**.

In the **SNMP** field of the **Security** tab, input the IP address of the computer running the SNMP trap-receiving program. Press **Set Data** to store the settings and then press **Send Test Trap** to test out the SNMP manager. The SNMP manager or trap-receiving program should receive an SNMP trap very shortly.

Once the CC and SNMP manager are configured, you are free to toggle the contact closure sensor and test the SNMP reporting. You will receive an SNMP trap for each time the sensor goes active unless you have **Send Return to Normal Trap** turned on, in which case traps will be sent when the alarm goes active and then returns to inactive.

1.4 - Communication Features

The S410 allows administrative connections via the serial port or Ethernet. Configuration of the device is handled via SNMP, serial port configuration or Windows Configuration Utility. The Management Information Base (MIB) used with SNMP is supplied on a CD ROM along with the S410.

Please refer to [Serial Configuration](#) and [Windows Configuration Utility – Tabs](#) sections in the following chapter for instructions on how to configure the following communication features.

Password Protection

The S410 has the ability to secure connections to itself and the devices connected to it. The following communication methods may be password protected:

- Ethernet Administrative access – encrypted password
- SNMP (via community names)
- FTP access
- Passthrough (terminal server)

Since connecting any device to a network or the Internet often presents a whole host of security concerns, the S410 has the ability to limit the IP addresses allowed to manage the device and change its settings. Up to eight individual IP addresses may be defined, or none at all if you wish to allow all incoming network connections. If blocked, a computer attempting to access the S410's configuration system will be summarily ignored.

Remote IP Assignment

Using the MAC address of the S410, it is possible to assign an IP address to the unit if it has none assigned (as detailed in section 1.3 [Quick Start](#)). Using a computer on the same network, perform an ARP command and then PING the S410. It will take the same IP address used in the ARP. Using this method, a direct serial connection is not necessary to configure the IP. An example ARP command might look like this:

```
arp -s 1.2.3.4 00-01-a3-01-28-99  
ping 1.2.3.4
```

In the above commands, you would replace 1.2.3.4 with your desired IP address and replace the example MAC address with the one printed on the S410 label. After running the above commands, the box would take on the given IP and assume a subnet mask of 255.255.255.0.

Terminal Server / Serial Passthrough

The S410 allows for password-protected access to devices connected to its serial port. This functionality allows the S410 to act as a terminal server for any serially connected device. Telnet to port 2101 (default) will connect the user directly to the serial port.

FTP Upgrades

The S410 may be remotely upgraded to the latest Asentria firmware via FTP while preserving the current configuration. To perform this action, please refer to the instructions provided with the upgrade files from Asentria Technical Support.

1.5 - Environmental Controls and Alarms

On-Board Sensors

Temperature

The temperature sensor is located on the right back panel of the unit on a protruding tab. This sensor reads from -55C/-67F to 55C/130F.

Humidity

The optional internal humidity sensor reports ambient moisture readings through a standard percent relative humidity measure. This value ranges from 20% to 90%.

Contact Closures

The S410 supports eight contact closure inputs (numbered 1 thru 8 on the back panel). Contact closures (CC) sense the state of a circuit. A weak voltage is applied to the source pin and if pulled to ground by a connection on the circuit, the sensor reports a "closed" state. If it remains high, the sensor reports an "open" state. All of the CCs share a common ground. The contact closures may be configured to alarm in either the open or closed state, depending on the needs of the attached devices.

The leftmost set of two screw pairs (numbered 1 and 2) can be defined as analog voltage sensors.

Voltage Sensors

Two of the contact closure inputs can optionally be configured when purchased as analog voltage inputs measuring 0-5 volts DC, or 0-60 volts DC with a common ground. The voltage sensors are interfaced via two pairs of screw terminals (numbered 1 and 2) just to the left of the contact closures.

Relays

The S410 can support one or two optional relay outputs with 30W (1A max) switching capability. These relays are interfaced via two pairs of screw terminals just to the right of the contact closure inputs and are controlled via SNMP. These relay outputs may be used to trigger non-SNMP capable systems such as AC or heat, or perhaps an alarm.

The current status of the relays may be read at any time via SNMP.

External Sensors

To meet the needs of customers who require various environmental sensors in a small package, Asentria has developed the EventSensor™ (version 2.00 or greater only). These devices are connected to the S410 via the EventSensor bus port and up to two can be connected in series. These devices can provide several different means of I/O:

Sensors (Input)

- Contact closures
- Temperature
- Humidity
- Voltage (0-60VDC)

Output

- Relays

Settings for these sensors or relays are accessible through the serial port interface or the Windows Configuration Utility. Sensor values can be viewed on the Alarm Status menu on the serial port or on the Windows Configuration Utility tab for External Sensors.

These add-on devices can be ordered with several different sensor combinations. Please contact Asentria for more information about these devices.

Note: EventSensors connected to an S410 must have the jumpers on the sensor set as follows, (where X is a connected jumper, and 0 is a removed jumper):

1st sensor: X X X X
2nd sensor: 0 X X X

SNMP Alarms

The S410 uses SNMP for reporting of all alarms and events. The unit will send traps to its assigned SNMP manager(s) as notification of all sensor events.

Return to Normal Traps

In addition to the standard active alarm notifications, the S410 also offers return-to-normal (RTN) alarms. These alarms are optional SNMP notifications that signal an “all clear” status for the devices monitored.

Threshold and Trap Repeat

When configuring an alarm, you have the ability to select the number of minutes between alarm repeats (Trap Repeat) as well as the number of seconds the sensor must be in the “active” state before the alarm is actually triggered (Threshold).

Chapter 2

Configuration

2.1 - Introduction

The S410 offers two distinct methods of configuration. It may be manipulated via text menus over the serial port or by using the Windows Configuration Utility, version 5.01c. (Note: The same program is used for the S410 and S412 for configuration.) Both methods offer intuitive, multi-page access to all of the settings and status indicators within the S410. This chapter will provide an overview of both configuration methods.

2.2 - Serial Configuration

For serial configuration, connect to the S410 serial port with a PC or laptop running any terminal emulator set to 19200 baud, 8N1. Once connected, press <ENTER> twice. Note that in all menus you must press “X” to return to the previous menu. To exit serial mode, return to the root menu and press “X”.

The first menu to appear when using serial configuration will look as follows:

```
S410 Setup

1. Alarms Status
2. Setup
X. Exit
```

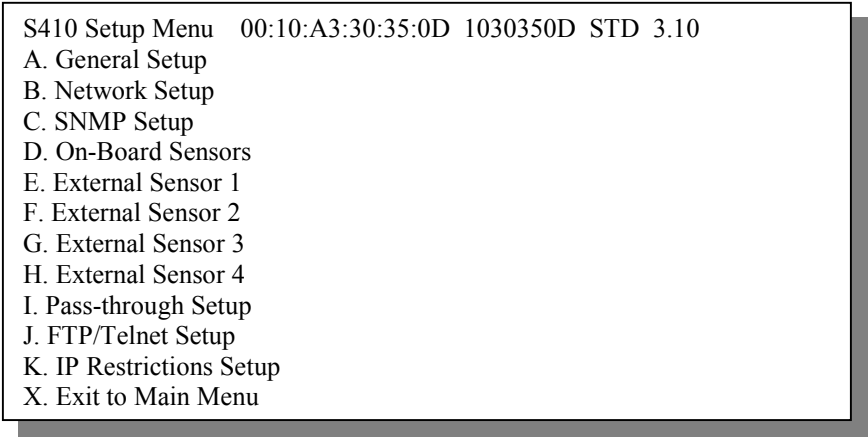
Alarms Status

This selection displays the status of all contact closures, any connected EventSensors, Temperature sensor, and Humidity sensor as shown below.

```
Selection ? 1
1: Input 1      Opened = Normal
2: Input 2      Opened = Normal
3: Input 3      Opened = Normal
4: Input 4      Opened = Normal
5: Input 5      Opened = Normal
6: Input 6      Opened = Normal
7: Input 7      Opened = Normal
8: Input 8      Opened = Normal
Temperature:    68F  = Normal
Humidity :      34%  = Normal
```

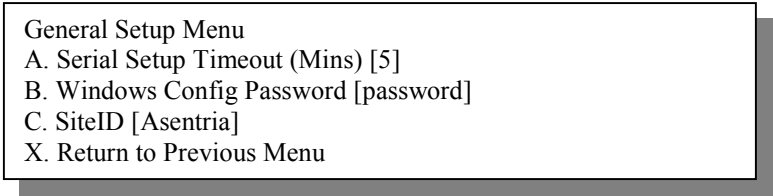
Setup

This selection displays the S410 Setup Menu as shown below. The top line of this menu includes the MAC address, serial number, and firmware version of this S410.

A screenshot of the S410 Setup Menu. The menu is displayed in a white box with a black border. The top line shows the MAC address (00:10:A3:30:35:0D), serial number (1030350D), and firmware version (STD 3.10). Below this, there is a list of options: A. General Setup, B. Network Setup, C. SNMP Setup, D. On-Board Sensors, E. External Sensor 1, F. External Sensor 2, G. External Sensor 3, H. External Sensor 4, I. Pass-through Setup, J. FTP/Telnet Setup, K. IP Restrictions Setup, and X. Exit to Main Menu.

```
S410 Setup Menu  00:10:A3:30:35:0D 1030350D STD 3.10
A. General Setup
B. Network Setup
C. SNMP Setup
D. On-Board Sensors
E. External Sensor 1
F. External Sensor 2
G. External Sensor 3
H. External Sensor 4
I. Pass-through Setup
J. FTP/Telnet Setup
K. IP Restrictions Setup
X. Exit to Main Menu
```

General Setup displays the General Setup Menu:

A screenshot of the General Setup Menu. The menu is displayed in a white box with a black border. The top line shows the title "General Setup Menu". Below this, there is a list of options: A. Serial Setup Timeout (Mins) [5], B. Windows Config Password [password], C. SiteID [Asentria], and X. Return to Previous Menu.

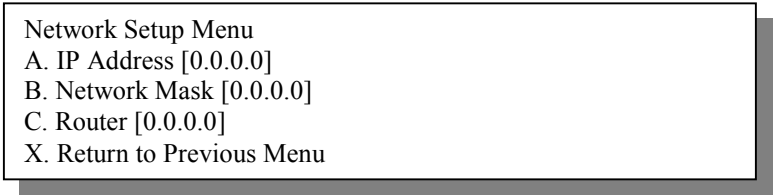
```
General Setup Menu
A. Serial Setup Timeout (Mins) [5]
B. Windows Config Password [password]
C. SiteID [Asentria]
X. Return to Previous Menu
```

Serial Setup Timeout is how long a serial setup connection with no activity will stay open (from 1 to 255 minutes) before it automatically closes. A setting of [0] will allow the connection to remain open indefinitely.

Windows Config Password is the password needed to access the S410 when using the Windows Configuration Software via either serial or network connection.

SiteID is the name given to this S410. This name is included in any SNMP traps sent from this unit.

Network Setup displays the Network Setup Menu:

A screenshot of the Network Setup Menu. The menu is displayed in a white box with a black border. The top line shows the title "Network Setup Menu". Below this, there is a list of options: A. IP Address [0.0.0.0], B. Network Mask [0.0.0.0], C. Router [0.0.0.0], and X. Return to Previous Menu.

```
Network Setup Menu
A. IP Address [0.0.0.0]
B. Network Mask [0.0.0.0]
C. Router [0.0.0.0]
X. Return to Previous Menu
```

IP Address is the static IP address of this S410. (May also be assigned using arp as described in section 1.2 Quick Start)

Network Mask should be provided by your network administrator.

Router is the IP address of the network router or gateway to which this S410 is connected. This should be provided by your network administrator.

SNMP Setup displays the SNMP Setup Menu:

```

SNMP Setup Menu
A. SNMP Manager 1 [0.0.0.0]
B. SNMP Manager 2 [0.0.0.0]
C. SNMP Manager 3 [0.0.0.0]
D. SNMP Manager 4 [0.0.0.0]
E. SNMP Read Comm [public]
F. SNMP Write Comm [system]
G. SNMP Trap Comm [public]
H. Status Trap Repeat (Hours) [0]
I. Enable PowerUp Trapsend [N]
J. Enable Netloss Trapsend [N]
X. Return to Previous Menu

```

SNMP Manager *n* allows configuration for up to four IP addresses for receiving traps. Traps will be sent to all SNMP Managers configured.

SNMP Read/Write/Trap Comm sets the SNMP trap communities to use.

Status Trap Repeat (Hours) is the interval (from 1 to 255 hours) between Status Traps, which show the status of all contacts, inputs and sensors. A setting of [0] hours means no Status Traps will be sent.

Enable PowerUp Trapsend toggles [Y] or [N] to send an SNMP trap whenever the S410 is powered on.

Enable Netloss Trapsend toggles [Y] or [N] to send a trap whenever a previously disconnected network connection has been restored. Note: It may take up to 90 seconds for the S410 to detect a restored network connection.

On Board Sensors displays the On Board Sensors Setup Menu:

```

On-Board Sensor Setup
A. Input 1
B. Input 2
C. Input 3
D. Input 4
E. Input 5
F. Input 6
G. Input 7
H. Input 8
I. Temperature Sensor
J. Humidity Sensor
K. Relay 1
L. Relay 2
X. Return to Previous Menu

```

Input *n* displays either a Contact *n* Setup Menu, or Analog *n* Setup Menu.

Note: If the particular input, sensor, or relay is not installed on this S410, when selected this message will be returned: *Sensor Not Present*

If the Input is a contact closure, the Contact *n* Setup Menu will be displayed:

Contact 1 Setup Menu
A. Name [Contact 1]
B. Alarm Enabled [N]
C. State which is an Alarm (Open/Closed) [Closed]
D. Threshold in seconds [3]
E. Send Return-To-Normal Trap [N]
F. Trap Repeat Time in Minutes [0]
G. Severity [Minor]
X. Return to Previous Menu

Name is the name given to this contact.

Alarm Enabled toggles [N] or [Y] to enable or disable this contact.

State which is in Alarm toggles [Open] or [Closed] to set whether the contact will alarm if it is in the Open or Closed state.

Threshold in seconds is the time (from 1 to 255 seconds) the contact needs to be in its alarm state before the alarm will be triggered and the trap sent. A setting of [0] means contact will be in the alarm state immediately.

Send Return-To-Normal Trap toggles [N] or [Y] for sending a trap when the contact returns to its “normal” or inactive state.

Trap Repeat Time in Minutes is the interval (from 1 to 255 minutes) between successive traps sent, given that the alarm state remains. A setting of [0] minutes means no repeat traps will be sent.

Severity allows you to toggle between five descriptive words (Minor, Major, Critical, Severe, and Warning) to describe the severity of this alarm. These words will be included in the trap.

If the Input is an analog input, the Analog *n* Setup Menu will be displayed:

Analog 1 Setup Menu
A. Name [Analog 1]
B. Alarm Enabled [N]
C. Alarm High Level [+0.00]
D. Alarm Very High Level [+0.00]
E. Alarm Low Level [+0.00]
F. Alarm Very Low Level [+0.00]
G. Threshold in seconds [3]
H. Send Return-To-Normal Trap [N]
I. Trap Repeat Time in Minutes [0]
J. High Level Alarm Severity [Minor]
K. Very High Level Alarm Severity [Minor]
L. Low Level Alarm Severity [Minor]
M. Very Low Level Alarm Severity [Minor]
X. Return to Previous Menu

Name is the name given to this analog input.

Alarm Enabled toggles [N] or [Y] to enable or disable this analog input.

Alarm High/VeryHigh/Low/VeryLow Level are the voltages at which each level can be configured to alarm. In the case of High or Very High levels, it will alarm if the voltage rises above. In the case of Low or Very Low levels, it will alarm if the voltage drops below.

Threshold in seconds is the time (from 1 to 255 seconds) the voltage level needs to be higher or lower than a designated level before the alarm will be triggered and the trap sent. A setting of [0] means the input will be in the alarm state immediately upon crossing the threshold.

Send Return-To-Normal Trap toggles [N] or [Y] for sending a trap when the voltage level drops or rises back to a “normal” level.

Trap Repeat Time in Minutes is the interval (from 1 to 255 minutes) between successive traps sent, given that the alarm state remains. A setting of [0] minutes means no repeat traps will be sent.

High/VeryHigh/Low/VeryLow Severity toggles between five words (Minor, Major, Critical, Severe, and Warning) to describe the severity of this alarm. These words will be included in the trap.

Temperature Sensor displays the Temperature Setup Menu:

```

Temperature Setup Menu
A. Name [Temperature]
B. Units [C]
C. Alarm Enabled [N]
D. Alarm High Level [+30C]
E. Alarm Very High Level [+35C]
F. Alarm Low Level [+15C]
G. Alarm Very Low Level [+5C]
H. Threshold in seconds [3]
I. Send Return-To-Normal Trap [N]
J. Trap Repeat Time in Minutes [0]
K. High Level Alarm Severity [Minor]
L. Very High Level Alarm Severity [Minor]
M. Low Level Alarm Severity [Minor]
N. Very Low Level Alarm Severity [Minor]
X. Return to Previous Menu
  
```

Name is the name given to the Temperature Sensor.

Units toggles [C] or [F] to report temperature in either Celsius or Fahrenheit.

Alarm Enabled toggles [N] or [Y] to enable or disable Temperature Sensor.

Alarm High/VeryHigh/Low/VeryLow Level are the temperatures at which each level can be configured to alarm. In the case of High or Very High levels, it will alarm if the temperature rises above. In the case of Low or Very Low levels, it will alarm if the temperature drops below.

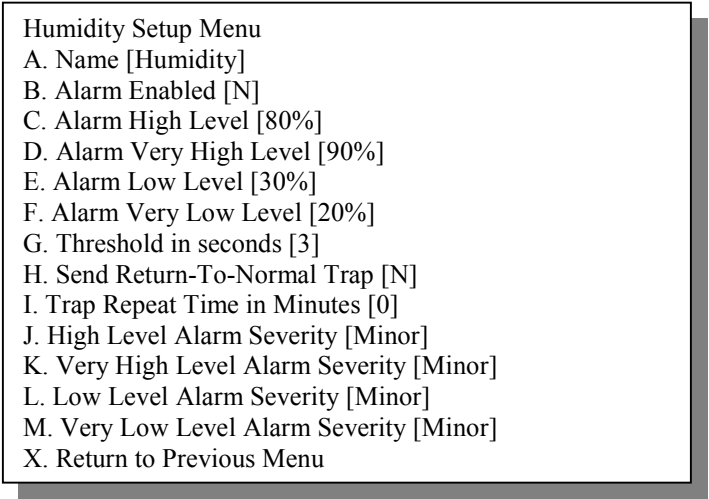
Threshold in seconds is the time (from 1 to 255 seconds) the temperature level needs to be higher or lower than a designated level before the alarm will be triggered and the trap sent. A setting of [0] means the sensor will be in the alarm state immediately upon crossing the threshold.

Send Return-To-Normal Trap toggles [N] or [Y] for sending a trap when the temperature level drops or rises back to a “normal” level.

Trap Repeat Time in Minutes is the interval (from 1 to 255 minutes) between successive traps sent, given that the alarm state remains. A setting of [0] minutes means no repeat traps will be sent.

High/VeryHigh/Low/VeryLow Severity toggles between five words (Minor, Major, Critical, Severe, and Warning) to describe the severity of this alarm. These words will be included in the trap.

Humidity Sensor displays the Humidity Setup Menu:

A screenshot of a menu titled "Humidity Setup Menu" with a list of options A through X. The options are: A. Name [Humidity], B. Alarm Enabled [N], C. Alarm High Level [80%], D. Alarm Very High Level [90%], E. Alarm Low Level [30%], F. Alarm Very Low Level [20%], G. Threshold in seconds [3], H. Send Return-To-Normal Trap [N], I. Trap Repeat Time in Minutes [0], J. High Level Alarm Severity [Minor], K. Very High Level Alarm Severity [Minor], L. Low Level Alarm Severity [Minor], M. Very Low Level Alarm Severity [Minor], and X. Return to Previous Menu. The menu is displayed in a white box with a black border, and a grey shadow is visible to the right.

Humidity Setup Menu
A. Name [Humidity]
B. Alarm Enabled [N]
C. Alarm High Level [80%]
D. Alarm Very High Level [90%]
E. Alarm Low Level [30%]
F. Alarm Very Low Level [20%]
G. Threshold in seconds [3]
H. Send Return-To-Normal Trap [N]
I. Trap Repeat Time in Minutes [0]
J. High Level Alarm Severity [Minor]
K. Very High Level Alarm Severity [Minor]
L. Low Level Alarm Severity [Minor]
M. Very Low Level Alarm Severity [Minor]
X. Return to Previous Menu

Name is the name given to the Humidity Sensor.

Alarm Enabled toggles [N] or [Y] to enable or disable Humidity Sensor.

Alarm High/VeryHigh/Low/VeryLow Level are the humidities at which each level can be configured to alarm. In the case of High or Very High levels, it will alarm if the humidity rises above. In the case of Low or Very Low levels, it will alarm if the humidity drops below.

Threshold in seconds is the time (from 1 to 255 seconds) the humidity level needs to be higher or lower than a designated level before the

alarm will be triggered and the trap sent. A setting of [0] means the sensor will be in the alarm state immediately upon crossing the threshold.

Send Return-To-Normal Trap toggles [N] or [Y] for sending a trap when the humidity level drops or rises back to a “normal” level.

Trap Repeat Time in Minutes is the interval (from 1 to 255 minutes) between successive traps sent, given that the alarm state remains. A setting of [0] minutes means no repeat traps will be sent.

High/VeryHigh/Low/VeryLow Severity toggles between five words (Minor, Major, Critical, Severe, and Warning) to describe the severity of this alarm. These words will be included in the trap.

Relay *n* displays the Relay Setup Menu:

```
Relay 1 Setup Menu
A. Name [Output 1]
B. PowerUp State [Open]
C. Current State [Open]
X. Return to Previous Menu
```

Name is the name given to the Relay.

PowerUp State toggles [Open] or [Closed] to set whether the relay will Open or Close when the S410 is powered up.

Current State toggles [Open] or [Closed] to immediately set the relay to either an Open or Closed position.

External Sensor *n* displays the External Sensor Setup Menu:

Note: If there is no External Sensor connected that is represented by the External Sensor selection chosen, this message will be returned: *External Sensor n Not Present*

```
ES-3: 06021757 1-TS 8-CC
1. Alarms Status
2. Setup
X. Return to Previous Menu
```

The top line of this menu displays the type of External Sensor (in this case an ES-3), the serial number of the External Sensor (in this case 06021757), and a listing of the kind of contacts, inputs, sensors and relays it features (in this case 1-TS and 8-CC).

Alarms Status displays the status of all contacts, inputs, sensors and relays on this External Sensor.

1: Input 1	Opened = Normal
2: Input 2	Opened = Normal
3: Input 3	Opened = Normal
4: Input 4	Opened = Normal
5: Input 5	Opened = Normal
6: Input 6	Opened = Normal
7: Input 7	Opened = Normal
8: Input 8	Opened = Normal
Temperature	+18C = Normal

Setup displays a sub-menu where each of the contacts, inputs, sensors and relays on this External Sensor can be configured. Configuring each contact, input, sensor and relay is done exactly as described previously for the On-Board sensors.

ES-3: 06021757 1-TS 8-CC
A. Temperature Sensor
B. Input 1
C. Input 2
D. Input 3
E. Input 4
F. Input 5
G. Input 6
H. Input 7
I. Input 8
X. Return to Previous Menu

Pass-through Setup displays the Pass-through Setup Menu:

Pass-through Setup Menu
A. TCP Port Number [2101]
B. Serial Port Baud Rate [19200]
C. Serial Port Settings [8N1]
D. Show Login Message [N]
E. Login Message [S410]
F. Show SiteID on with Login Message [N]
G. Require Username:Password for Access [N]
H. Username [user]
I. Password [password]
J. Idle Timeout in Minutes [0]
K. Escape Char Value [27]
L. Strip LFs from TCP to Serial Port [N]
M. Strip LFs from Serial Port to TCP [N]
X. Return to Previous Menu

TCP Port Number is the TCP port used for pass-through connections. Default is 2101 but may be changed to any integer from 1024 to 65534.

Serial Port Baud Rate toggles between eight baud rates (2400, 4800, 9600, 14400, 19200, 28800, 38400, 57600) for the S410 serial port.

Serial Port Settings toggles between twelve word/parity settings (7N1, 8N1, 7N2, 8N2, 7E1, 8E1, 7E2, 8E2, 7O1, 8O1, 7O2, 8O2) for the S410 serial port.

Show Login Message toggles [Y] or [N] to enable or disable the displaying of the Login Message when a pass-through connection is made.

Login Message is a 24-character alphanumeric field for entering a message to be displayed when a pass-through connection is made.

Show SiteID on with Login Message toggles [Y] or [N] to enable or disable the displaying of the SiteID along with the Login Message when a pass-through connection is made.

Require Username:Password for Access toggles [Y] or [N] to enable or disable the requirement of needing to enter the Username and Password to establish the pass-through connection.

Username is a 16-character alphanumeric field for entering the pass-through Username.

Password is a 16-character alphanumeric field for entering the pass-through Password.

Idle Timeout in Minutes is how long a pass-through connection with no activity will stay open (from 1 to 255 minutes) before it automatically closes. A setting of [0] will allow the connection to remain open indefinitely.

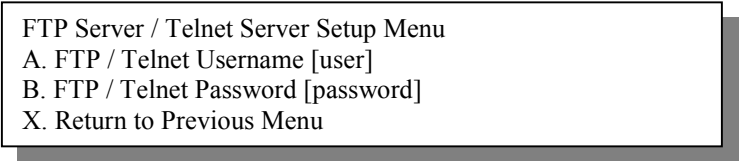
Escape Char Value is the decimal ASCII character code of the key you must press three times to escape, or close, the pass-through connection. Default is 27, the <ESC> key.

Strip LFs from TCP to Serial Port toggles [Y] or [N] to enable or disable the stripping of linefeeds on pass-through data sent out of the S410.

Strip LFs from Serial Port to TCP toggles [Y] or [N] to enable or disable the stripping of linefeeds on pass-through data received by the S410.

FTP/Telnet Setup displays the FTP/Telnet Setup Menu:

Note: Telnet (TCP port 23) is currently not an option with the S410



```
FTP Server / Telnet Server Setup Menu
A. FTP / Telnet Username [user]
B. FTP / Telnet Password [password]
X. Return to Previous Menu
```

FTP / Telnet Username is a 16-character alphanumeric field for entering the FTP Username.

FTP / Telnet Password is a 16-character alphanumeric field for entering the FTP Password.

IP Restrictions Setup displays the IP Restrictions Setup Menu and shows any IP addresses currently on the restriction list. If there are none on the list, *No Restrictions Exist* will be displayed:

```
IP Restrictions Setup Menu
No Restrictions Exist

A. Add IP Address to List
B. Remove IP Address from List
C. Delete All IP Addresses from List
X. Return to Previous Menu
```

Add IP Address to List allows you to individually add up to eight IP addresses. Any IP addresses listed here then become the only devices allowed network access to the S410.

Remove IP Address from List allows you to individually delete any of the previously entered IP addresses. Once removed, an IP address will not be allowed network access to the S410 as long as there remains at least one other IP address listed.

Delete All IP Addresses from List will immediately delete ALL previously entered IP addresses.

Exit to Main Menu will return you to the main S410 Setup Menu. Selecting Exit from this menu will cause the serial connection to be terminated and the S410 will tell you “Good-Bye”.

```
S410 Main Menu

1. Alarms Status
2. Setup
X. Exit

Selection ? X
*** Good-Bye ***
```

Note: It is important that the serial configuration connection be terminated by selecting Exit and receiving the “Good-Bye” response. Merely closing your terminal emulator will cause subsequent serial connections to appear not to work. If this happens, press X and the last menu you had accessed will be displayed. Then proceed to terminate the connection via the menu.

2.3 - Windows Configuration Utility

The Windows Configuration Utility allows access to all of the settings within the S410. It can be used either via serial connection or Ethernet.

Requirements

The Windows Configuration Utility requires a PC or laptop meeting the following requirements:

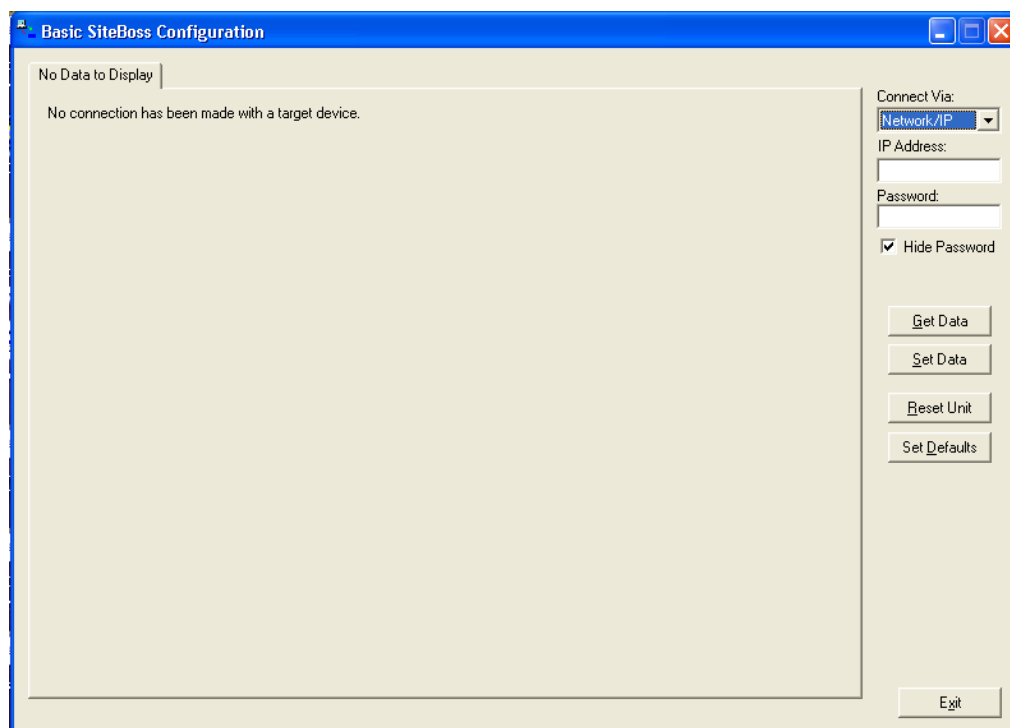
- Microsoft Windows 98, NT 4.0, ME, 2000, or XP
- I/O serial port or Ethernet connection
- Minimum 800x600 screen resolution

Note: Information displayed within this application is not constantly updated. To retrieve the latest sensor data from the S410, press the **Get Data** button. To send changes made in the Configuration program to the S410, press the **Set Data** button.

Note: Use caution when changing any of the networking settings of the S410. These settings take place immediately and the unit may have to be physically retrieved and reconfigured serially if improper network settings are stored.

Initial Connection

Open the Windows Configuration Program and the following screen will be displayed.



- 1) In the **Connect Via:** box, select whether you will use a Network/IP or Serial connection.
- 2) If Network, enter the IP address of the S410 and the password*. Press the “Get Data” button.

- 3) If Serial, the IP Address box will change to Comm Port. Select the serial communications port you are using on your PC/laptop, then enter the password*. Press the "Get Data" button.

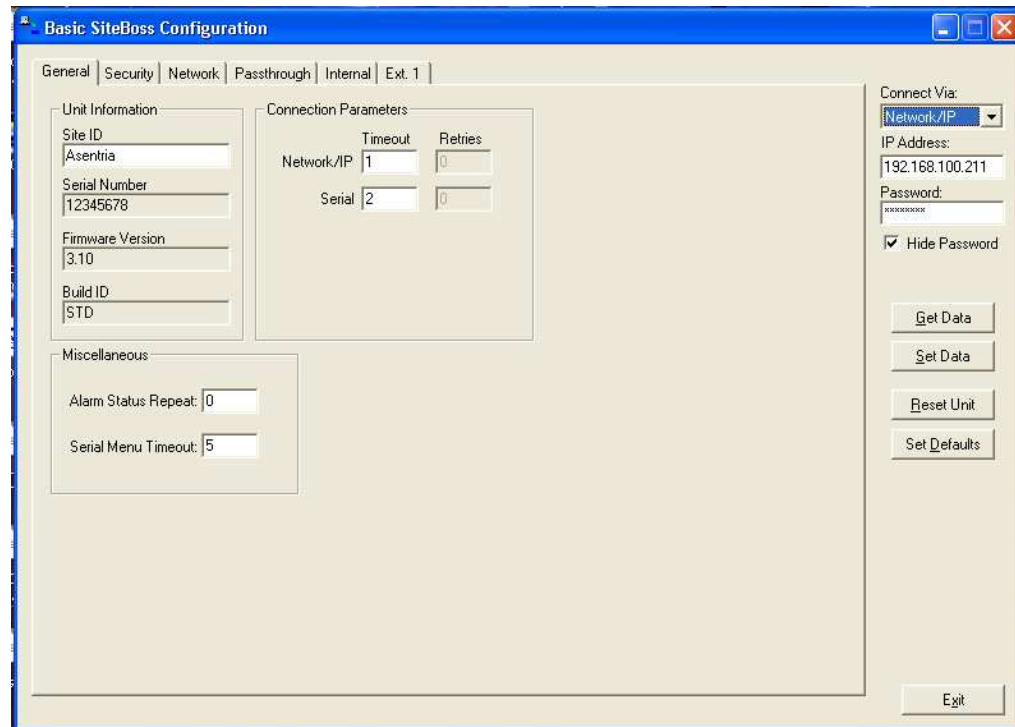
* If the Hide Password box is unchecked, the password will appear on your screen in plain text.

Tabs

After the program has been opened and a connection made to the S410, the GUI will be displayed as shown below. The General, Security, Network, Passthrough and Internal tabs will appear for all S410's. The Ext.1 tab will be displayed for the first External Sensor connected; the Ext. 2 tab for the second; etc. If there are no External Sensors connected the Ext tabs will not be displayed.

On all tabs, fields that are user configurable are in white, with the current field highlighted in blue.

The four buttons on the right side: Get Data, Set Data, Reset Unit, and Set Defaults are accessible on all tabs. Any changes made in the GUI are not saved in the S410 until the Set Data button is pressed. The Reset Unit button will do a reset the same as pressing the Reset button on the back panel. No configurations will be lost. The Set Defaults button will restore all settings to their defaults.



General Tab displays the screen shown above. User configurable fields are:

Unit Information:

SiteID is the name given to this S410. This name is included in any SNMP traps sent from this unit.

Connection Parameters: (for the Windows Configuration Program GUI only)

Network/IP Timeout is how long a network connection via the GUI with no activity will stay open (from 1 to 255 minutes) before it automatically closes. A setting of [0] is not configurable from this program.

Serial Timeout is how long a serial connection via the GUI with no activity will stay open (from 1 to 255 minutes) before it automatically closes. A setting of [0] is not configurable from this program.

Miscellaneous:

Alarm Status Repeat is the interval (from 1 to 24 hours) between Status Traps, which show the status of all contacts, inputs and sensors. A setting of [0] hours means no Status Traps will be sent.

Serial Timeout is how long a serial connection (not via the GUI) with no activity will stay open (from 1 to 255 minutes) before it automatically closes. A setting of [0] will allow the connection to remain open indefinitely.

The screenshot shows the 'Basic SiteBoss Configuration' window with the 'Security' tab selected. The window has a blue title bar and a menu bar with 'General', 'Security', 'Network', 'Passthrough', 'Internal', and 'Ext. 1'. The 'Security' tab contains the following fields and controls:

- Change Password:**
 - Current Password: [password]
 - New Password: []
 - Retype New Password: []
- Allowed IP Address:** A vertical stack of eight text boxes, each containing '0.0.0.0'.
- Connect Via:** A dropdown menu set to 'Network/IP'.
- IP Address:** A text box containing '192.168.100.211'.
- Password:** A text box with masked characters (dots).
- Hide Password:** A checked checkbox.
- Buttons:** 'Get Data', 'Set Data', 'Reset Unit', 'Set Defaults', and 'Exit'.

Security Tab displays the screen shown above. User configurable fields are:

Change Password:

New Password / Repeat New Password is where a new password is entered.

Allowed IP Address allows you to individually add up to eight IP addresses. Any IP addresses listed here then become the only devices allowed network access to the S410. If no IP addresses are configured then all incoming connections are allowed.

The screenshot shows the 'Basic SiteBoss Configuration' window with the 'Network' tab selected. The window is divided into several sections:

- Network/IP:** Contains fields for MAC Address (00:10:A3:FE:10:09), IP Address (192.168.100.211), Network Mask (255.255.255.0), and Router IP Address (192.168.100.2).
- SNMP:** Contains fields for Manager 1-4 IP Addresses (all set to 0.0.0.0), Read/Write/Trap Communities (all set to public/system/public), and a 'Send Test Trap' button.
- FTP:** Contains fields for Username (user) and Password (password).
- Notifications:** Contains checkboxes for 'Power-Up Trap' and 'Net Loss Trap', both of which are checked.
- Right Panel:** Contains a 'Connect Via' dropdown (set to Network/IP), IP Address (192.168.100.211), Password (masked with asterisks), a 'Hide Password' checkbox (checked), and buttons for 'Get Data', 'Set Data', 'Reset Unit', 'Set Defaults', and 'Exit'.

Network Tab displays the screen shown above. User configurable fields are:

Network/IP:

IP Address is the static IP address of this S410. (May also be assigned using arp as described in section 1.2 Quick Start)

Network Mask should be provided by your network administrator.

Router is the IP address of the network router or gateway to which this S410 is connected. This should be provided by your network administrator.

SNMP:

Manager *n* IP Address allows configuration for up to four IP addresses for receiving traps. Traps will be sent to all SNMP Managers configured.

Read/Write/Trap Community sets the SNMP trap communities to use.

Send Test Trap button will send a test trap to each of the SNMP Managers configured.

FTP:

Username is a 16-character alphanumeric field for entering the FTP Username.

Password is a 16-character alphanumeric field for entering the FTP Password.

Notifications:

Power-Up Trap can be checked to send an SNMP trap whenever the S410 is powered on.

Net Loss Trap can be checked to send a trap whenever a previously disconnected network connection has been restored. Note: It may take up to 90 seconds for the S410 to detect a restored network connection.

Passthrough Tab displays the screen shown above. User configurable fields are:

Login:

Username is a 16-character alphanumeric field for entering the pass-through Username.

Password is a 16-character alphanumeric field for entering the pass-through Password.

Login Text is a 24-character alphanumeric field for entering a message to be displayed when a pass-through connection is made.

Login Required can be checked to enable the requirement of needing to enter the Username and Password to establish the pass-through connection.

Display Site ID can be checked to enable the displaying of the Site ID when a pass-through connection is made.

Display Login Text can be checked to enable the displaying of the Login Text when a pass-through connection is made.

Other Parameters:

Timeout is how long a pass-through connection with no activity will stay open (from 1 to 255 minutes) before it automatically closes. A setting of [0] will allow the connection to remain open indefinitely.

ESC Char is the decimal ASCII character code of the key that must be pressed three times to escape, or close, the pass-through connection. Default is 27, the <ESC> key.

Port is the TCP port used for pass-through connections. Default is 2101 but may be changed to any integer from 1024 to 65534.

Strip LF In and Strip LF Out can be checked to enable the stripping of linefeeds on pass-through data coming into, or out of, the S410 during a pass-through connection.

Serial Port:

Baud Rate allows the selection of one of seven baud rates (300, 600, 1200, 2400, 4800, 9600, 19200) for the S410 serial port.

Data Format allows the selection of one of twelve word/parity settings (7N1, 8N1, 7N2, 8N2, 7E1, 8E1, 7E2, 8E2, 7O1, 8O1, 7O2, 8O2) for the S410 serial port.

Internal Tab displays the screen shown above. User configurable fields are:

Contacts:

Contacts 01 – 06 (and 07, 08 if so configured) are each configured using the following fields:

On can be checked to enable this Contact.

State is a read-only field that returns the current state of the Contact each time the Get Data button is pressed.

Name is the name given to this Contact.

Active State allows the selection of either Open or Closed to set whether the Contact will alarm if it is in the Open or Closed state.

Severity allows the selection of one of five descriptive words (Minor, Major, Critical, Severe, and Warning) to describe the severity of this alarm. This word will be included in the trap.

Thr is Threshold, the time (from 1 to 255 seconds) the Contact needs to be in its active state before the alarm will be triggered and the trap sent. A setting of [0] means the Contact will alarm immediately upon going into the active state.

Trap Rpt is Trap Repeat, the interval (from 1 to 255 minutes) between successive traps sent, given that the active state remains. A setting of [0] minutes means no repeat traps will be sent.

RTN Trap is Return Trap, which can be checked to enable the sending of a trap when the Contact returns to its “normal” or inactive state.

Analog Inputs:

Analog Inputs 01 and 02 (optional) are configured using the following fields:

On can be checked to enable this Analog Input.

Value is a read-only field that returns the current voltage on the Analog Input each time the Get Data button is pressed.

Name is the name given to this Analog Input.

High/VeryHigh/Low/VeryLow

Level are the voltages at which each level can be configured to alarm. In the case of High or Very High levels, it will alarm if the voltage rises above. In the case of Low or Very Low levels, it will alarm if the voltage drops below.

Severity allows the selection of one of five descriptive words (Minor, Major, Critical, Severe, and Warning) to describe the severity of this alarm. This word will be included in the trap.

Thr is Threshold, the time (from 1 to 255 seconds) the voltage level needs to be higher or lower than a designated level before the alarm will be triggered and the trap sent. A setting of [0] means the input will alarm immediately upon crossing the threshold.

Trap Rpt is Trap Repeat, the interval (from 1 to 255 minutes) between successive traps sent, given that the active state remains. A setting of [0] minutes means no repeat traps will be sent.

RTN Trap is Return Trap, which can be checked to enable the sending of a trap when the voltage level drops or rises back to a “normal” level.

Temperature:

On can be checked to enable the Temperature Sensor.

Value is a read-only field that returns the current temperature each time the Get Data button is pressed.

Unit allows the selection of either Celsius or Fahrenheit as the reporting scale.

High/VeryHigh/Low/VeryLow

Level are the temperatures at which each level can be configured to alarm. In the case of High or Very High levels, it will alarm if the temperature rises above. In the case of Low or Very Low levels, it will alarm if the temperature drops below.

Severity allows the selection of one of five descriptive words (Minor, Major, Critical, Severe, and Warning) to describe the severity of this alarm. This word will be included in the trap.

Thr is Threshold, the time (from 1 to 255 seconds) the temperature needs to be higher or lower than a designated level before the alarm will be triggered and the trap sent. A setting of [0] means the temperature sensor will alarm immediately upon crossing the threshold.

Trap Rpt is Trap Repeat, the interval (from 1 to 255 minutes) between successive traps sent, given that the active state remains. A setting of [0] minutes means no repeat traps will be sent.

RTN Trap is Return Trap, which can be checked to enable the sending of a trap when the temperature level drops or rises back to a “normal” level.

Humidity:

Humidity Sensor (optional) is configured using the following fields:

On can be checked to enable the Humidity Sensor.

Value is a read-only field that returns the current humidity each time the Get Data button is pressed.

High/VeryHigh/Low/VeryLow

Level are the humidity percentages at which each level can be configured to alarm. In the case of High or Very High levels, it will alarm if the humidity rises above. In the case of Low or Very Low levels, it will alarm if the humidity drops below.

Severity allows the selection of one of five descriptive words (Minor, Major, Critical, Severe, and Warning) to describe the severity of this alarm. This word will be included in the trap.

Thr is Threshold, the time (from 1 to 255 seconds) the humidity needs to be higher or lower than a designated level before the alarm will be triggered and the trap sent. A setting of [0] means the Humidity Sensor will alarm immediately upon crossing the threshold.

Trap Rpt is Trap Repeat, the interval (from 1 to 255 minutes) between successive traps sent, given that the active state remains. A setting of [0] minutes means no repeat traps will be sent.

RTN Trap is Return Trap, which can be checked to enable the sending of a trap when the temperature level drops or rises back to a “normal” level.

Relays:

Relays 01 and 02 (optional) are configured using the following fields:

State is the current state (Open or Closed) of each relay. State can be changed by selecting the desired state, then pressing the “Update Relay” button to the right of the Relay fields. Note: Pressing the “Set Data” button, as is done for all other settings, will not cause the Relay State to be changed.

Name is the name given to this Relay. Note: Press the “Set Data” button to update this field.

Power-Up State is the State that the Relay should be in when the S410 is powered up, or reset. Note: Press the “Set Data” button to update this field.

Basic SiteBoss Configuration

General | Security | Network | Passthrough | Internal | Ext. 1

On	Value	Name	Very High Level/Severity	High Level/Severity	Low Level/Severity	Very Low Level/Severity	Thr	Trap Rpt	RTN
01	-00.10	Analog 1	00.00 Minor	00.00 Minor	00.00 Minor	00.00 Minor	3	0	
02	-00.20	Analog 2	00.00 Minor	00.00 Minor	00.00 Minor	00.00 Minor	3	0	
03	-00.25	Analog 3	00.00 Minor	00.00 Minor	00.00 Minor	00.00 Minor	3	0	
04	00.20	Analog 4	00.00 Minor	00.00 Minor	00.00 Minor	00.00 Minor	3	0	
05	-00.05	Analog 5	00.00 Minor	00.00 Minor	00.00 Minor	00.00 Minor	3	0	
06	-00.10	Analog 6	00.00 Minor	00.00 Minor	00.00 Minor	00.00 Minor	3	0	
07	-00.10	Analog 7	00.00 Minor	00.00 Minor	00.00 Minor	00.00 Minor	3	0	
08	-00.10	Analog 8	00.00 Minor	00.00 Minor	00.00 Minor	00.00 Minor	3	0	

Connect Via: Network/IP
 IP Address: 192.168.100.211
 Password:
☒ Hide Password

Get Data
 Set Data
 Reset Unit
 Set Defaults
 Exit

External Tab displays the screen shown above.

One or two external EventSensors (version 2.00 or higher) can be connected to the S410. In the screenshot above, one ES-8 has been connected, and is displayed on a tab labeled “Ext. 1”. If a second EventSensor had been connected, another tab would be displayed labeled “Ext. 2”. The configurable fields for each EventSensor differ depending on model. Configurations made to any connected EventSensors are not applied to the EventSensor until the “Set Data” button is pressed.

Chapter 3

Warranty

Asentria Corporation hereby warrants that it will, as the buyers sole remedy, repair or replace, at its option, any part of the S410 which proves to be defective by reason of improper materials or workmanship, without charge for parts or labor, for a period of 12 (twelve) months. This warranty period commences on the date of first retail purchase, and applies only to the original retail purchaser.

To obtain service under this warranty, you must obtain, by telephone, postal letter, or email, a return authorization number from Asentria Technical Support. This authorization number may be obtained by contacting Asentria Technical Support at the address and/or phone number below. The defective unit is to be returned to Asentria with shipping prepaid, and the return authorization number must be clearly marked on the outside of the package containing the defective unit.

The dealer's bill of sale or other satisfactory proof of the date of purchase may be required to be presented in order to obtain service under this warranty.

This warranty applies if your S410 fails to function properly under normal use and within the manufacturer's specifications. This warranty does not apply if, in the opinion of Asentria Corporation, the unit has been damaged by misuse, neglect, improper packing, shipping, modification, or servicing by other than Asentria or an authorized Asentria Service Center.

In no event shall Asentria Corporation be liable for any loss, inconvenience or damage, whether direct, incidental, consequential or otherwise, with respect to the S410. Asentria Corporation's liability shall be limited to the purchase price of the S410. No warranty of fitness for purpose or of fitness of the S410 for any particular application is provided. It is the responsibility of the user to determine fitness of the S410 for any particular application or purpose.

This warranty gives you specific legal rights. These rights may vary from state to state, as some states do not allow limitations on liability.

You may request information on how to obtain service under this warranty by contacting Asentria Technical Support.

Asentria Technical Support
1200 North 96th Street
Seattle, WA 98103
206-344-8800